

9 JANUARY 2006

Scotland

New Year Opening LTU Survey

Before Christmas I reported that although many members remained dissatisfied with the Bank's policy on New Year Opening in Scotland, one of the problems in campaigning on the issue was that there was no clear, coherent membership view on the subject:

- some members told us initially they were happy with the arrangements the Bank had announced to use volunteers and pay double time in time off in lieu or overtime for working on the 2nd January. In the event no branches actually opened
- others pointed to continuing difficulties with public transport irrespective of whether they were happy to work
- and some remained totally opposed to the second 'Bank Holiday' at New Year being classified as anything other than a traditional Bank Holiday in Scotland.

So, in order that the Union can get a better feel for the issues and to gauge the real strength of opinion we said we would be surveying members in Scotland early in

January when New Year opening was fresh in the memory.

I appreciate that you are very busy but would be grateful if you could spare a few minutes to complete the survey overleaf and return it to the Union's Bedford Office in the reply paid envelope enclosed.

The results of the survey will be announced in future Newsletters. As always the results will be confidential and individual views will not be published.

In the meantime members with any questions on New Year opening or any issue should contact the Union's Advice Team on 01234 262868.

NICK HOLT
Assistant General Secretary

Newsletters by Email

LTU is offering members the opportunity to receive newsletters by Email.

We will send all newsletters for your area direct to you on the day they are sent to members by post giving you authoritative, immediate information on the issues that matter.

To subscribe to the service all you need do is email us at 24hours@ltu.co.uk with the subject line "Newsletters and your membership number (your file or payroll number)" or phone on 01234 262868. We'll do the rest.

LLOYDS TSB GROUP UNION

New Year Opening Survey 2006

1. Where Do You Work? (please tick)

- Branch Network: Head Office Dept:
 Business Banking: Other:

2. Are You? (please tick)

- Customer Service Staff Branch Manager:
 Salesforce: Head Office Staff:

3. New Year Opening Tuesday 3rd January 2006?

- a) Did you work on the 3rd January 2006? Yes No
 b) If No, did you do take a days leave? Yes No
 c) If you did work, did you do so entirely voluntarily? Yes No
 d) If Yes, what were your reasons for choosing to work on the 3rd January?

- e) If you did work, but not entirely voluntarily, what was said to you that made you work?

- f) Did you work at your normal place of work? Yes No

- g) If No, how many additional miles did you have to travel to get to this other location?

- h) How did you get to work on the 3rd January?

- Own Transport: Public Transport:
 Walk: Taxi:

- i) Is this your normal method of transport? Yes No
 j) Were your travel to work costs higher than normal? Yes No
 k) If so will they be reimbursed by the Bank? Yes No

- l) How much extra travel time if any was involved in getting to work?

- m) What if any problems did you encounter getting to and from work?

- n) In your opinion was it worth the Bank opening? Yes No

4. To what extent do you agree or disagree with the following statements?

| | Strongly Agree | Tend to Agree | Hard to Decide | Tend to Disagree | Strongly Disagree |
|---|----------------|---------------|----------------|------------------|-------------------|
| Branches in Scotland should open in line with those in England and Wales so there are common opening arrangements across the whole Group. | | | | | |
| The second Bank Holiday at New Year in Scotland should be reinstated with Easter Monday opening staffed only with volunteers. | | | | | |
| The Bank's current approach of treating the second Bank Holiday at New Year in Scotland as a normal working day is the right one. | | | | | |
| I don't mind the Bank opening on the second Bank Holiday at New Year in Scotland provided I can take a days leave. | | | | | |
| I would consider taking industrial action to restore the second New Year's Bank Holiday. | | | | | |
| The second Bank Holiday at New Year in Scotland should be reinstated and Easter Monday reinstated as a normal working day. | | | | | |
| If the Bank ever tried to open all branches on the second Bank Holiday at New Year in Scotland I would consider taking industrial action. | | | | | |

**Please complete and return your survey form before
Friday 27th January 2006.**

**If you have any questions on New Year Opening please
contact LTU's Advice Team on 01234 262868.**