

Direct Distribution: Putting The Record Straight

LTU understands that at a recent meeting between Direct Distribution Staff and the Insurance Director, it was suggested that LTU has provided inaccurate information in its Newsletters.

This is absolutely untrue. At no stage has the Bank made such a claim - or presented evidence substantiating it - to LTU.

Instead, Direct Distribution Management has tried to stop LTU from communicating with staff. In a step never seen before in Lloyds TSB, Management even collected off desks a Newsletter issued to staff. **So what has Management got to hide?**

- * **FACT. It is true that Clerical Staff in Bournemouth are the worst paid staff in the whole of Lloyds TSB.** Management has not denied this.
- * **FACT. Management has accepted that it is true that a communication was issued to staff announcing that Sunday Overtime was to be withdrawn from Sunday 26th September because the work would be carried out in India.** It only backed down and said this communication was not correct after LTU issued its Newsletter condemning the move.
- * **FACT. It is true that 'Pilot' exercises carried out by the Bank are typically used to test out and prepare the groundwork**

for far larger programmes. The Bank has not denied this.

With 20 Mumbai Staff training in Bournemouth, and Management confirming that 12% of all calls will be handled in India by December, then there is every reason for the Union to believe that the Bournemouth site is at real risk of large scale redundancies or even closure.

Management Attempting To Gag LTU

Senior Management has been attempting to stop LTU communicating with Direct Distribution Staff.

It has collected LTU Newsletters off desks and tried to stop our Representatives handing out Newsletters or even speaking to colleagues. Never before has the Bank tried to stop LTU communicating with staff.

LTU will not tolerate such attempts at censorship.

If Direct Distribution Staff are to be protected then it is essential that LTU gets independent communications to them. LTU is committed to always communicating its concerns accurately. That is why we will now be handing out Newsletters to staff as they arrive at work and, if necessary, turning to the local media to help get across our message.

STEVE TATLOW
Assistant General Secretary